

# ALPACA ADOPTION TERMS & CONDITIONS

## Purchasing an adoption

Alpacas can be adopted by the purchaser themselves or as a gift for someone else. The chosen Alpaca will be adopted by that person for 12 months from the selected starting date of the adoption. The adoption is a virtual adoption so the alpaca will continue to reside at Strangford Bay Alpacas for the duration and can be visited by the adopter at certain times detailed below.

## Visitation

### Premium Adoption Package

The Premium Adoption Package includes **one** visit for the adopter and a friend within the adoption year. Specific adoption open days will be available to book and will take place approx. 4 times a year. The adopter will be able to meet, feed and take photos with their alpaca. Alpacas can be adopted by multiple people, so the adopter may have to wait to spend time with their specific alpaca but we will ensure there is plenty of time for each person with their alpaca.

Walking the alpacas during the adoption open days may be possible but we will assess based on the dynamics of the slot and cannot guarantee it.

Premium Package holders can also avail of 20% off all other experiences throughout the year. Further details on this below.

### Standard Adoption Package

The Standard Adoption Package does not include a visit on one of our adoption open days, however adopters can avail of 10% off all other experiences throughout the year. Further details on this below.

## Discounted visits

Both the Standard and Premium Package include unlimited discounted (Standard-10%, Premium-20%) visits to all experiences on the farm. These discounts apply **only** to individual tickets. Group and family tickets are excluded. We can't always guarantee that the adopter will meet or walk their adopted alpaca but we will make every effort to accommodate this.

## Delivery

When a Package is purchased, we will endeavour to send an email with details on the adoption within 2 working days. The postal Adoption Pack will be sent with Royal Mail Tracked 48 and we will aim to have it delivered within 2 weeks. If you need it more quickly than this please get in touch with us and we will make every effort to get it to you sooner. Extra charges will apply to addresses outside the UK and will need to be confirmed before purchase.

## Adoption changes

We reserve the right to change the adoption to a different alpaca during the adoption year for reasons we deem necessary, including but not limited to alpaca illness, death, retirement or sale. If the adopters alpaca is no longer available for adoption we will allow the adopter to choose a new alpaca and ensure a new pack is posted out. The new pack will not include a second alpaca teddy.